

## Communications committee meeting

April 18, 2019

In attendance:

Chief Hodges, Chief Bass, Chief Parrish, Chief Hanzal, Cpt Hathcock, Cpt Johnson, Chief Brock, Adam Johnson, Chief Matthews, Chief Autry.

- Slocumbe rd viper site has gone down twice for maintenance but having an issues getting notified in a proper time. Contacted the NOC for further guidance. Advised using ops channels during those down periods. Dispatch will advise through IAR Adam
- VHS paging issues were caused by page gate and have been dealt with and is now working well after testing. Adam
- Issues with Verizon customers having a problem calling 911, due to infrastructure. Problem has been dealt with as well.
- Dispatch steering committee has been established to help get the dispatch center accredited on the fire side.
- New dispatch protocols, to version 7 of dispatch protocols. Outside type fires have been allowed to be broke down into separate categories. Purpose is to get more defined call types.
- Government telecommunications emergency cards have the ability to take you to the top of the cue. For more information contact Chief Hodges.
- Dual dispatch on department's for medical calls. Closet unit will be dispatched all other units will be self- dispatched.
- Wt purchases have been made and some departments have gone to kenwood due to cost. Chief Hodges has a demo he is willing to loan out if you are interested.
- Consider getting a county wide contract with cpr for battery items to be replaced. Chief Hodges will send a request letter to the Chief's association to have them set up a county contract.
- Com 1 is almost done waiting on a Satelite and camera to come in. then will be installed.
- New building for the communications center is opening hopefully the end of the summer working on progress and hopefully the city will co-locate
- Using IAR to send out notification of a working fire. Present to the fire chiefs association for opinion.
- Chief Matthews asked about ems cancelling a fire response. What is the protocol. The ALS unit is able to make downgrade the response.
- Tac channel is going to be assigned for all medical calls. Ems unit is supposed to switch to the tac channel fire dept is supposed to monitor as well.

Chief Hodges closed out the meeting at 1535hrs