



Cumberland County Fire Chief's Association
Minutes of February 27, 2012 Monthly Meeting



The meeting was hosted by the Godwin-Falcon Fire Department and we thank Fire Chief Wayne Lucas and his staff for their hospitality.

Opening Prayer: J.F. Hall Retired Fire Chief provided the opening prayer.

Roll Call: Roll call was conducted with 23 departments and 8 associate members present.

Members Absent:

Fire Departments: None

Associate Members: Christian Firefighters, SBI, FTCC, Hope Mills Police

Approval of Minutes: Minutes from the January 2012 meeting were approved as presented.

Guests: None

Vendors Present: (1)-Lance Wilkie, SMITH ADDRESSING MACHINES, provided an overview about the next generation of the Salamander Interoperability Trax Suite 3.0 Accountability System.

(2)-Chris Lee with Capital Bank talked about his banks financial options, business Accounts as well as low rate loans for Fire Departments. His Bank wants to stay Involved and is willing to sponsor an association meeting in the future.

Treasurer's Report: None.

Meeting Point of interests:

Next Chief's Meeting will be March 26, 2012 at Station # 18, Grays Creek Fire Department located on Fire Department Road in Grays Creek.

- President Johnson advised that the Gray's Creek Fire Department (2461) will pick up air truck coverage and duties in March 2012.
- President Johnson provided hand-out packets and material to all members.
- President Johnson announced that the April meeting in Grays Creek will be the last meeting for our Emergency Services Director Kenny Currie. Depending on what

the County Managers Office has planned for Kenny, we may present him with his plaque during that meeting. If not we will present it during his county retirement ceremony, whereas his entire family can benefit by his recognition during his ceremony. Once that ceremony is announced President Johnson will disseminate the information to the entire membership.

- President Johnson briefly addressed the IAMRESPONDING text message that went out prior to the meeting announcing the meeting at EMS base. That was an administrative oversight on his part and should be corrected for next month's meeting. He apologized for any confusion it may have caused.
- President Johnson reminded the membership that we are currently in a political season and to expect an influx of various candidates running for various political offices between now and election time. We should look for a house full during the April meeting in Grays Creek.
- President Johnson reminded everyone about the March 31, 2012 NFIRS reporting submission deadline. Please review the handout in your packets concerning Cumberland Counties NFIRS submission to the NC OSFM so far.

OLD BUSINESS

1. President Johnson distributed a picture, letters and certificates to all participating departments that donated to the Make a Wish Network. He also read a plaque presented to the CCFCA on behalf of the Make a Wish Network for our donation to the network on behalf of the Hope Mills child and family, and again thanked all those that participated in this charity
2. President Johnson briefly updated the membership on the computer lap top purchases. He stated that Mr. David Wilkes County IT has found another company offering a reduced price for the installation labor costs compared to the Panasonic dealer. Going with this new company will save our association thousands of dollars. He did have one request which was directly related to the savings and that was that each department must bring their apparatus to a centralized installation facility. Sheriff Butler has authorized the use of his Training Facilities located in the Industrial Park for this purpose. Once everything is coordinated each department will be notified of a date and time when to bring their apparatus for the installation.
3. President Johnson also informed the membership that he received an e-mail from the counties IT director requesting \$ 62,000 + annually to sustain the maintenance, up-keep and IT support for our forty (40) lap-tops. He stated that this figure cannot be sustained, whereas other associated annual costs for the various technology programs also must be addressed. He stated that it seems that the county is treating us like an outside agency, even though this is a direct county service. Without the technology dispatchers will be

required to monitor and record the time of each responding apparatus coming and going to emergency incidents in accordance with NFPA 1221. He stated that he is planning on talking with the county management team concerning this issue and remind them that we are doing this directly for the county and if that doesn't work he will pursue it through political channels. He also stated that we should contribute but certainly not at those rates. The county would be required to hire additional dispatchers just to meet the national standard without the use of MDT's connected to the CAD. Other county departments with similar requirements are being fully funded for these requirements with tax dollars.

4. Chief T. J. McLamb inquired about the single channel dispatch for Fire and EMS units and working Fire / EMS response incidents on the same dispatch and tactical channels. President Johnson asked Chief Bullard Chairman of the Communications Committee to set up a meeting with Director Pearce and other key officials to facilitate this request. He stated that Director Pearce in the past has stated that he supports this initiative. Under this system the responding medic and fire units will be dispatched simultaneously utilizing simulcast and work on our common talk groups until the patient is loaded and the medic unit leaves the incident scene and is en-route to the medical facility.

NEW BUSINESS:

1. Fire Chief Keith Jackson with the Bethany Fire Department introduced Assistant Fire Chief Kevin Hall as new Assistant Fire Chief with the Bethany Fire Department. President Johnson welcomed Chief Hall to the association.
2. President Johnson talked about the use of OXYGEN for EMS calls. Most departments have a standing contract with various commercial vendors for the maintenance and re-supply of oxygen bottles. While others are on an exchange program with Cape Fear Valley EMS. Those departments on a maintenance and re-supply contract are sustaining substantial annual financial costs associated with those contracts. For example both Stoney Point and Hope Mills Fire Departments are spending right at \$ 6,000.00 annually to sustain a service that should be provided by the hospital system. He stated that most departments have responded to his survey concerning the number of bottles and associated contract pricing for each department. He further stated that during the Public Safety Task Force (PSTF) meetings this issue actually was discussed and being addressed with the former EMS Director Michael Roye. As a result of his departure it has not been pursued until Station 18 ran into an issue concerning OXYGEN exchange earlier this month. He stated that he has met with Director Pearce and his deputy Mark McLaurin and they have requested OXYGEN contract information from the various departments with contract in order to assess and pursue this issue.

3. President Johnson advised the membership that last week there was a meeting with the Deputy County Manager Mrs. Cannon and Finance Director Howard Lloyd along with all the departments receiving special funding. The purpose of the meeting was to educate and clear up confusion and address certain problematic and systemic issues associated with the funding of the confusing program. Hopefully in the future the program will be more responsive.

COMMITTEE REPORTS:

ID CARD COMMITTEE Lt. Tara Whitman (Stoney Point) Chairperson

- FYI. Fire Chiefs are required to send a signed letter or memo with a firefighter requesting an ID Card. For any questions or an appointment contact 424-0694 or e-mail at tara@stonepointfire.com

FIRE PREVENTION/EDUCATION COMMITTEE Retired Chief J.F. Hall, Chairperson

- Chief J. F. Hall updated the membership concerning the special fire prevention trailer. He stated that the trailer has been purchased and is expected to be delivered over the next several weeks. Once the trailer is delivered it will be lettered with CCFCA logo. He stated that everything has been completed. He entertained questions from the membership and with no questions from the floor concluded his report.

COMMUNICATIONS COMMITTEE Chief B. Bullard (Stedman) Chairperson

- No report.

STANDARDS & POLICY COMMITTEE Chief K. Hall (Cumberland Road) Chairperson

- No report.

MEMORIAL COMMITTEE Chief R. Marley (Pearce's Mill) Chairperson

- No report.

AUTOMATIC AID/MUTUAL AID COMMITTEE Chief Ake (Beaver Dam) Chairperson

- No report.

FINANCE COMMITTEE Deputy Chief Freddy Johnson Jr. (Stoney Point) Chairperson

- No report.

RESCUE COMMITTEE Deputy Chief Hank Harris (Cotton FD) Chairperson

- No report.

BULK PURCHASE COMMITTEE Chief Pierce (EMS) Chairperson

- Deputy Director Timmy Mitchell informed everyone that Chief Hodges send out an e-mail concerning the purchase of Protective Ensemble that can be purchased currently through the standing open bid through the Charlotte Fire Department. This is a good way to purchase needed bunker gear and save money at the same time. For more information please contact him of Chief Hodges.

SPECIAL RESPONSE TIME COMMITTEE - Chief Hill (WCFD/FFD) Chairperson

- Chief Hill advised that he send out a survey concerning response times last month and had very poor response back. He stated that he will call everyone concerning the needed information and report back to the association at a later time.

ASSOCIATE MEMBERS REPORT

EMERGENCY SERVICES DIRECTOR/ ECC-911 Kenny Currie, Director

- Deputy Director Mitchell announced to those in attendance that were not aware but President Johnson was selected as the 2011 Volunteer Fire Chief of the Year by the North Carolina Association of Fire Chiefs during their mid-winter conference in Concord earlier this month.
- He also informed the membership that both the city and county communication centers are working on the merging of the CADs and their proposed go live date is 4 am on Wednesday morning providing nothing comes up. He also informed the membership that this was a good time to initiate the station based dispatch that we have been talking about for some time. This will address the phone text issues for mutual aid calls. He stated that it will require an update to various run-cards. Timmy informed the chief's that they needed to work out amongst themselves about the equipment response issues. Only special requested equipment will be dispatched by number under the new system. He stated that he needed authorization to affect the station dispatch procedure. Chief Hodges made a MOTION to approve the station dispatch procedure as discussed. The motion was **SECONDED** by Chief T.J. McLamb and after a brief discussion APPROVED unanimously by a roll call vote. This will go into effect on Wednesday morning.
- Lastly Timmy updated the membership about the ZODIAC boat e-mail that he sends out previously concerning maintenance issues associated with the older military type Zodiacs but there is a dealer in Wilmington who is the only dealer here in North Carolina. Please refer to the e-mail for additional information and if you need for him to re-send the e-mail please let him know.

- Emergency Management Officer Gene Booth announced that his office through the utilization of grant funds is scheduling several training and table top exercises and is requesting voluntary participation. He stated that the primary goal is to exercise the HazMat Team, Bomb Squad, EOC and all the associated Emergency Support Functions (ESF). In conjunction with these exercises he requested the utilization of our DECON Trailers. He stated that the primary date for the full scale exercise will be May 22nd. He will provide additional information during subsequent meetings in order to remind us of the up-coming training opportunity. He stated that he will keep us informed through e-mails.

EMS DIRECTOR: Brian Pearce, Director

- Mark Turner with CFV EMS discussed the oversight inspections for departments participating in the EMS programs to insure we are in line with guidelines established by the NCOEMS. Another purpose is to establish a contact person for each department for the purpose of liaison between the department and EMS. He stated this is a positive undertaking to improve all aspects of the system.

HAZMAT BC Brian Mims, FFD - POC telephone for HAZMAT is 433-1729

- Commander Mims talked about the new North Carolina Rescue Standards and the associated inspection. This primarily affects departments that are members of the NC EMS and Rescue Association that are responding rescue services for the county. He also informed the membership about the up-coming Hazardous Material Technicians Class scheduled to start in March sponsored by FFD.

FORESTRY DISTRICT Andrew Synder, County Ranger

- No report.

FTCC Ernest Ward, Director

- No report.

SHERIFF'S OFFICE Sheriff Butler

- No report.

HIGHWAY PATROL

- No report.

CHRISTIAN FIREFIGHTERS Chaplain Cassanova

- No report.

COUNTY COMMISSIONERS Fire Commissioner Ed Melvin

- Commissioner Melvin announced that he was not running for state elected office and hopes to remain our Fire Chief Liaison.

FOR THE GOOD OF THE ASSOCIATION:

- None

ADJOURNMENT: A motion was made to adjourn by Chief Hall, seconded by Chief Smith. The meeting was adjourned at 2040 hours.

Respectfully Submitted By:

Freddy L. Johnson

Freddy L. Johnson Sr. CFO
Fire Chief / President

Mark A. Melvin

Mark Melvin, CFO
Fire Chief / Secretary

4 Enclosures

1. E-Mail IT Support – Cumberland County Information Services Agreement with CCFCA
2. Kids Wish Network Letter dated January 23, 2012
3. Family Picture of the McCormick Family (Kids Wish Network Hope Mills Family)
4. National Fire Academy Coffee Break – Email

**CUMBERLAND COUNTY FIRE CHIEF'S ASSOCIATION
ROLL CALL 2012**

MEMBERS PRESENT (22)	20	22	21											
ASSOCIATES PRESENT (11)	8	9	5											
CC Fire Chiefs	23-Jan-12	23-Feb-12	26-Mar-12											
DEPARTMENT ORGANIZATION														
* Chief's Only Meeting														
MEMBERS														
BEAVER DAM STA 26	P	P	P											
BETHANY STA 12	P	P	P											
CEDAR CREEK STA 8	P	P	P											
COTTON STA 4	P	P	P											
CUMBERLAND ROAD STA 5	A	P	P											
EASTOVER STA 1	P	P	P											
EMS EMERGENCY MEDICAL SERVICES	P	P	A											
FAYETTEVILLE FIRE DEPT	P	P	P											
FORT BRAGG FIRE DEPT	P	P	P											
GODWIN - FALCON STA 17	P	P	P											
GRAYS CREEK STA 18	P	P	P											
GRAYS CREEK STA 24	P	P	P											
HOPE MILLS STA 21	A	P	P											
PEARCE'S MILL STA 3	P	P	P											
SPRING LAKE STA 22	P	P	P											
STEDMAN STA 23	P	P	P											
STONE POINT STA 13	P	P	P											
STONE POINT STA 19	P	P	P											
VANDER STA 2	P	P	P											
WADE STA 16	P	P	P											
WESTAREA STA 15	P	P	P											
WESTAREA STA 20	P	P	P											
	P	P	P											
ASSOCIATE MEMBERS														
HAZMAT	P	P	P											
SHERIFF'S OFFICE	P	P	A											
HIGHWAY PATROL	P	P	P											
CC EMERGENCY SERVICES	P	P	P											
FORESTRY	P	P	A											
FTCC	A	P	A											
COUNTY COMMISSIONERS	P	P	P											
CHRISTIAN FIREFIGHTERS	A	A	A											
LIFE LINK	P	P	A											
FORT BRAGG EMS	P	A	P											
RETIRED CHIEF OFFICERS		P	A											

Special Notes:

CODES: (P) - Present (A)-Absent (E) - Excused

Cc: Kenny Currie <kcurrie@co.cumberland.nc.us>, "<fjohnsonsr@stonepointfire.com>"
<fjohnsonsr@stonepointfire.com>

The listed county IT support figure of \$ 62,582 coupled with the associated annual recurring program costs is not sustainable by the CCFCA or any of the VFD's. ?

Freddy L. Johnson Sr.
Send from my iPad

{Quoted text hidden}

<sla volunteer stations.docx>

Cumberland County Information Services

Service Level Agreement with Cumberland County Fire Chiefs Association

This Service Level Agreement (SLA) specifies the services that we provide, what each department can reasonably expect, and what responsibilities each department has in order for the agreement to be binding.

This document describes standards of service provided by the Cumberland County Information Services (County IS) department to the Cumberland County Volunteer Fire Districts that are defined within this document. The County IS group is committed to providing a high level of service to ensure that information technology is an effective tool for all of our customers.

This agreement is intended to insure that individuals and departments receive an acceptable level of response to their information technology needs. The County IS group's service goals are to provide:

- timely and effective technical support for county provided laptops and software
- tools that effectively support business needs
- support that meets appropriate expectations agreed upon between our organizations
- a secure and reliable technology environment

Support will be provided only for county purchased hardware and software and non-standard configurations where support for such configurations has been negotiated between County IS and the Cumberland County Fire Chiefs Association.

Supported Technology

County IS maintains a list of computer hardware, software, operating systems, and network software that are currently installed and maintained by our staff. This listing is updated on a regular basis with new technologies only after they have been thoroughly evaluated and tested by our staff. Older hardware will be removed from the list when parts can no longer be obtained at a reasonable price or current software is incompatible with older hardware. Software is removed from the list when:

- It is no longer supported by the vendor
- Older versions are incompatible with current versions
- Software does not support current protocols
- Software does not easily integrate with commonly used, current software versions

Departments are expected to comply with upgrades at their cost. Whenever possible, customers will be notified in advance before any hardware or software is removed from or added to the supported list to allow for replacement planning.

Supported Fire Districts

County #1 Eastover
County #4 Cotton
County #15 Westarea
County #16 Wade
County #19 Stoney Point
County #22 Spring Lake
County #26 Beaver Dam

County #2 Vander
County #5 Cumberland Rd
County #12 Bethany
County #17 Godwin-Falcon
County #20 Linden
County #23 Stedman

County #3 Pearces Mill
County #8 Cedar Creek
County #13 Stoney Point
County #18 Grays Creek
County #21 Hope Mills
County #24 Grays Creek

Computer Software

The following is a list of software versions which County IS supports on individual laptops. County IS will conduct required troubleshooting of any problems or issues that arise, and assist with making effective use of these software tools:

- Microsoft Internet Explorer
- Symantec AntiVirus
- Adobe Acrobat Reader
- Firehouse Web including plugins necessary to use this software
- OSSI Mobile CAD
- OSSI Mapping software
- Netmotion VPN software

Note: Support for computer software not specified above may be negotiated. New software will be added to this list after it has been fully tested by County IS.

Non-Supported Software

The following are examples of computer software that is **not supported**:

- Microsoft Office
- Mozilla Firefox
- Thunderbird
- Google Maps
- Mapinfo GIS software
- Software acquired or developed without consultation with County IS

County IS reserves the right to make changes to the list of supported or non-supported software at any time. Departments are expected to comply with, at their cost, new versions of software within 6 months (or sooner, if mandated by a technology change). Whenever possible, customers will be notified in advance before any software is removed from or added to the supported list to allow for replacement planning.

Installing Software

County IS strongly recommends that departments do *not* load software themselves on their computers. Many software packages make changes to system configuration files, which can conflict with existing configurations and result in other software not working properly. County IS reserves the right to discontinue support and/or un-install user-installed software (or hardware), especially when it interferes with functions of other hardware/software installed on the user's workstation.

Software installation requests will generally be considered Low Priority. One to two week's lead-time is generally considered best practice. Problems that arise as a result of user/self-installed software (without consultation from COUNTY IS) will fall to the bottom of the priority list and will be addressed as time permits and after all other problems in the queue have been resolved.

Specialized Departmental Applications

Specialized applications, specific to each department, are not supported by County IS. In order to maintain the highest level of security, administration and compliance with Cumberland County's IT Policies, County IS manages the creation and distribution of account logins and passwords. Any

County IS Service Center Priority Levels

The County IS Service Center prioritizes all requests according to their urgency to ensure appropriate response time to the multitude of service requests received. Service requests with a large impact or problems that prevent individuals from performing their work completely are given a higher priority than other requests, for example, those for new software or hardware installations.

In some cases, the problem may take longer to resolve than desired and the County IS Service Center staff will ensure that customers are apprised of the problem status. In all cases, County IS will notify the station (or a representative) when the issue is resolved.

High - Problems causing a complete system down. A technician or the appropriate technical expert will attend to the issue and begin working on the problem immediately upon notification being received. Communication of resolution for issues with system wide implications will be released to all agencies operating on the Consolidated CAD system via email distribution list cadit@co.cumberland.nc.us. Email contact information will need to be provided to County I.T. Examples of a High level service request includes: a file server hardware failure, or software failure of CAD. Cumberland County IS has staff that are on call 24/7. For these failures, the on-call staff member will be notified by Cumberland County Dispatch supervisor.

Medium - Problems affecting multiple users which prevent the successful and timely completion of work. A technical expert or technician will be notified within 4 hours of receipt of the call or email for a Medium priority level service request. Typical Medium priority problems include: inability to use a particular software package not affecting the entire county, printer failure when print jobs can be re-routed, printing failures when jobs cannot be re-routed and software application bugs that prevent work from being accomplished.

Low - Required services to be scheduled within 5 working days of the time a request is received. Examples include: new and updated access to applications, new software to be installed on a local client, installation of a new computer, and access to existing software on the network. The five day timeframe may be extended if additional time is needed to acquire the software or required hardware.

Transport of laptops to the Cumberland County IS Department

County IS will require personnel from the volunteer fire station to transport the laptop to the Cumberland County IS Department located at the Courthouse. In the event that a problem cannot be fixed quickly, a spare will be given with fully functional county supported software. Once the laptop is repaired, the originally assigned laptop will be exchanged with the spare.

Responsibilities of the User

1. All department staff are expected to familiarize themselves with available relevant documentation to enable effective use of information technology. Users should also participate in related training offered by vendors to ensure that they have the necessary skills and understanding of technological tools.
2. Performing preliminary troubleshooting and information gathering prior to calling the County IS Service Center will help customers better describe their problem and help the County IS Department resolve the issue more quickly. Relevant and helpful information includes: identifying the hardware and software being used, and recording the error message received.

The following steps should be taken before contacting the help desk:

- Try re-booting the computer first to see if that takes care of the problem. Many things can be fixed *immediately* using this method. If the problem persists, there may be a more serious problem.
 - Try looking in the help files for the application being used. There is usually a table of contents and an index available in the help window of the program. Again, this can provide answers to many questions almost immediately.
3. All support request should be placed via our Help Desk at 910-323-6119.
 4. Copying commercial software is illegal and against Cumberland County policy. It is the responsibility of each department to ensure its employees do not install illegal or unsupported software.
 5. Security is the responsibility of all computer users and users are cautioned not to share system logins and passwords.

Associated Cost

Cumberland County I.T. Annual Support	\$62,582
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Kids Wish Network™

...where dreams really do come true!

January 23, 2012

Cumberland County Fire Chiefs' Association
Attention: Freddy L. Johnson, Sr.
7221 Stoney Point Road
Fayetteville, NC 28306

Dear Freddy:

On Behalf of Kids Wish Network, our board members, staff and especially our wish kids and their families, thank you for organizing the donations on behalf of the entire Cumberland County Fire Chiefs' Association. Because of your generosity and thoughtfulness Kids Wish Network received contributions totaling \$2,550.00. Your generous gift has gone towards funding a wish for a very special child.

Your support truly helps us continue to give hope to these extraordinary kids, and we are so grateful that you decided to be a part of the magic of *Kids Wish Network*.

As a token of our appreciation, Kids Wish Network would like to present you with our Guardian Angel Plaque to proudly display as a reminder of your wonderful act of kindness. I also included a very special Guardian Angel Coin; keep it close as it's been known to bring good luck to those who are kind enough to make a difference in the life of a child.

On behalf of everyone at *Kids Wish Network*, our wish kids and their families I thank you for your tremendous efforts.

Best Regards,

Anna R. Lanzatella
Executive Director

Enclosures

*Your donation is deductible to the fullest extent allowed by law.
Please retain this letter for tax reporting as receipt of your gift.*



The world's a better place
Because of folk like you
Who take the time to do nice things
The way you always do.
Thank you so so much

The McCormick family

Angelito
(Wish Kid)

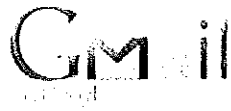
Domato
(Son)

Destiny
(Daughter)

Justin
(Dad)

Kennida
(Mom)

Dora
(Pet)



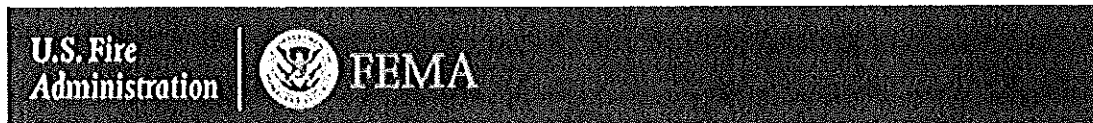
Freddy Johnson <spfd1301@gmail.com>

National Fire Academy Begins Eighth Year of Coffee Break Training

1 message

U.S. Fire Administration <usfa@service.govdelivery.com>
Reply-To: "U.S. Fire Administration" <usfa@service.govdelivery.com>
To: spfd1301@nc.rr.com

Mon, Feb 27, 2012 at 9:56 AM



Please reply to this message if you are experiencing technical difficulty. For all other inquiries, please [Contact USFA](#).

You are subscribed to Coffee Break Training from the U.S. Fire Administration.

National Fire Academy Begins Eighth Year of Coffee Break Training

The U.S. Fire Administration's (USFA) National Fire Academy (NFA) recently began its eighth year of providing **timely and useful instructional tips for first responders** through its popular online *Coffee Break Training* series.

Launched on November 29, 2005, *Coffee Break Training* consists of **one-topic weekly training vignettes** delivered to USFA website visitors and more than 43,000 email subscribers in the U.S. and around the world. Each training item is **designed to be consumed in just a few minutes** over a "cup of coffee." The NFA has delivered more than 350 of these training segments since the program began.

The initial *Coffee Break* series focused on **fire protection** topics such as automatic sprinkler systems, building and fire codes, fire protection water supplies, and safe storage practices. From time to time there are special lessons developed called "Hot Coffee" (**significant emerging issues**) and "Special Blend" (reminders of **historically significant events / lessons learned**). In the last few years, the *Coffee Break* series has expanded to include **fire investigation, fire prevention management, public education, emergency medical services, and research techniques** at the NETC Learning Resource Center. Recently, other parts of the Department of Homeland Security and the Federal Emergency Management Agency began adopting the NFA's *Coffee Break* model.

U.S. Fire Administrator Ernie Mitchell said, "The *Coffee Break Training* series is one of our most popular media for sharing up-to-the minute training. Busy first responders can get a **quick and easy-to-read training tip** that they can apply the same day it appears."

Deputy Fire Administrator Glenn Gaines added, "The purpose of the *Coffee Break Training* program is to deliver **provocative topics with measurable learning objectives**. They are modeled on Gordon Graham's insightful 'five minutes of short, verifiable training' that over time accumulates into real **performance improvements**."

Students who receive the *Coffee Break Training* series can earn free **continuing education units** through quarterly exams posted on [NFA Online](#).

For more information, or to sign up for the **free** *Coffee Break Training* series, [visit the USFA's website.](#)

SHARE

The United States Fire Administration recommends everyone should have a comprehensive fire protection plan that includes smoke alarms, residential sprinklers, and practicing a home fire escape plan.

Follow USFA updates on [Twitter](#)

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